

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Jane Smith Parker Confirmation No. 1596
Appln. No. : 10/735,099 Examiner: R.S. Al Aubaidi
Filed : December 12, 2003 Group Art Unit: 2614
For : WORKFORCE PLANNING SYSTEM INCORPORATING HISTORIC CALL-CENTER RELATED DATA

**REVOCATION OF EXISTING POWER OF ATTORNEY,
APPOINTMENT OF NEW POWER OF ATTORNEY,
AND STATEMENT UNDER 37 C.F.R. §3.73(b)**

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop _____
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

AT&T Intellectual Property I, L.P., with a business address of 645 E. Plumb Lane, Reno, Nevada 89502, states that it is the assignee of the entire right, title, and interest in the above-captioned patent application by virtue of a chain of title from the inventors of the above-captioned patent application to the current assignee as follows:

An assignment from Jane Smith Parker to Bellsouth Intellectual Property Corporation.
The document was recorded in the U.S. Patent and Trademark Office at Reel 014804, Frame 0360 on December 12, 2003.

A change of name from Bellsouth Intellectual Property Corporation to AT&T Delaware Intellectual Property, Inc. The document was recorded in the U.S. Patent and Trademark Office at Reel 021617, Frame 0458 on October 2, 2008.

P35150.POA

An assignment from AT&T Delaware Intellectual Property, Inc. to AT&T Intellectual Property I, L.P. The document was recorded in the U.S. Patent and Trademark Office at Reel 021651, Frame 0907 on October 2, 2008.

As assignee of record of the above-identified application, AT&T Intellectual Property I, L.P. hereby revokes all Powers of Attorney previously given and hereby appoints the attorneys and agents associated with **Customer Number 07055** to prosecute this application and transact all business in the Patent and Trademark Office connected therewith, and directs that all correspondence be addressed to that Customer Number at the present address of:

GREENBLUM & BERNSTEIN, P.L.C.
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The undersigned is authorized to act on behalf of the assignee:

AT&T Intellectual Property I, L.P.

By: Umesh Desai

Name: Umesh Desai

Title: Secretary

Date: 11-17-08

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